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Organizational Design of Tax Administrations October 23-26, 2023

The four-day workshop delivered at IMF CEF in Kuwait was attended by 26 officials from 14 countries. Based on the VITARA modules on 'Organization' and 'Institutional Governance', the workshop provided an overview of international good practices in organizational design and institutional governance in modern tax administrations. As most of the participating countries are under continuous pressure to enhance revenue mobilization, they face the challenge of optimizing their structures, processes, and systems. By means of lectures, presentations, discussions, and interactive case studies, participants gained insights into the significance of adopting a systematic approach to organizational (re)design (OD) and the essential governance requirements for achieving effective tax administration. Participants appreciated the usefulness and comprehensiveness of the workshop, acknowledging that they had gained valuable insights and understanding of the topics.

