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Regional Training on International Survey on Revenue Administration (ISORA)

October 31 – November 4, 2022

METAC hosted a five-day regional workshop jointly with the IMF Fiscal Affairs Department (FAD) in Amman, Jordan, during October 31-November 4, 2022. The primary objective was to raise the awareness of tax administration officials from METAC and Gulf Cooperation Council (GCC) countries of the importance of the International Survey on Revenue Administration (ISORA). ISORA collects comparable data on tax administration from administrations around the world.

31 participants from 15 countries across the METAC and GCC regions attended the workshop. They learned how to complete the ISORA survey, how to collect data, and how to populate the forms in the Revenue Administration Fiscal Information Tool (RA-FIT) platform.

Discussions took place around 15 country presentations covering the tax administrations of all participants. The presentations provided information on data collected that can be used in measuring revenue administration performance. Additional presentations were delivered on Lebanon and Morocco, the two tax administrations that have already completed the ISORA survey. The presentations explained the experience in completing ISORA, including the main challenges in completing ISORA, the use of ISORA data, and advice to tax administrations that plan to complete the ISORA survey for the first time.

Discussions were informed by the results of a questionnaire completed in advance by the participating administrations. The results provided the participants with a set of comparable and standardized tax administration data to improve advice and analysis.