The Middle East Regional Technical Assistance Center (METAC) will host a virtual regional webinar for METAC member countries during December 6 - 9, 2021 on improving tax compliance in tax administration through enhanced use of data and analytics.

The webinar primarily targets senior officials of tax administrations (e.g., director general, directors of functional areas including compliance and risk management), as well as senior managers responsible for operating tax software and those responsible for data and data analytics, to form a better understanding on how to collect, manage, and use taxpayer data.

The webinar will be presented by experts from the International Monetary Fund's Fiscal Affairs Department and METAC, and will cover a range of topics including:

- Building and maintaining taxpayers’ data and analytical capability, considering legal frameworks, technology, and human capital status and constraints.
- Planning of a data acquisition program to enhance analytics and risk detection focusing on the four Pillars of Tax Compliance of the Tax Administration Diagnostic Assessment Tool (TADAT).
- Use of Open-Source Technology to deliver analytical outputs to frontline staff.

The primary objective of this webinar is to provide guidance on how tax administrations in the Middle East and North Africa (MENA) region can better utilize the data they hold to deliver improved services to taxpayers, enhance compliance management, and drive better revenue outcomes. At the conclusion of the webinar, attendees will have an improved understanding of the contemporary leading practices in the use of data and analytics in tax administration.

Prior to the webinar, member country officials intending to participate will be asked to complete a short questionnaire that will be used to identify how data is currently sourced, managed, and used in their administrations, and what challenges they face. We will aim to tailor the agenda to focus on those topics that matter the most to the region to ensure that the maximum value is realized through your attendance.